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# Social Care in the 21<sup>st</sup> Century

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**Thursday 25<sup>th</sup> June**

# Context

- Demography
- Expectation
- Technology

Society is changing – fast!

Change is exponential!

What do people who use services say?



Get the basics right

Fit in with my life

Treat me as a person

Work with me as a partner

# The current system



- Part of the 1948 settlement?
- Current system:
  - Quality improving year on year
  - Fairness
  - Equity
  - Transparency
- A new offer for the 21<sup>st</sup> Century and radical reform of the current system

# What are we doing?



- The current system is not sustainable
- Therefore we are committed to a 2 stage strategy
  - Transformation through Putting People First
  - Care and Support Green Paper

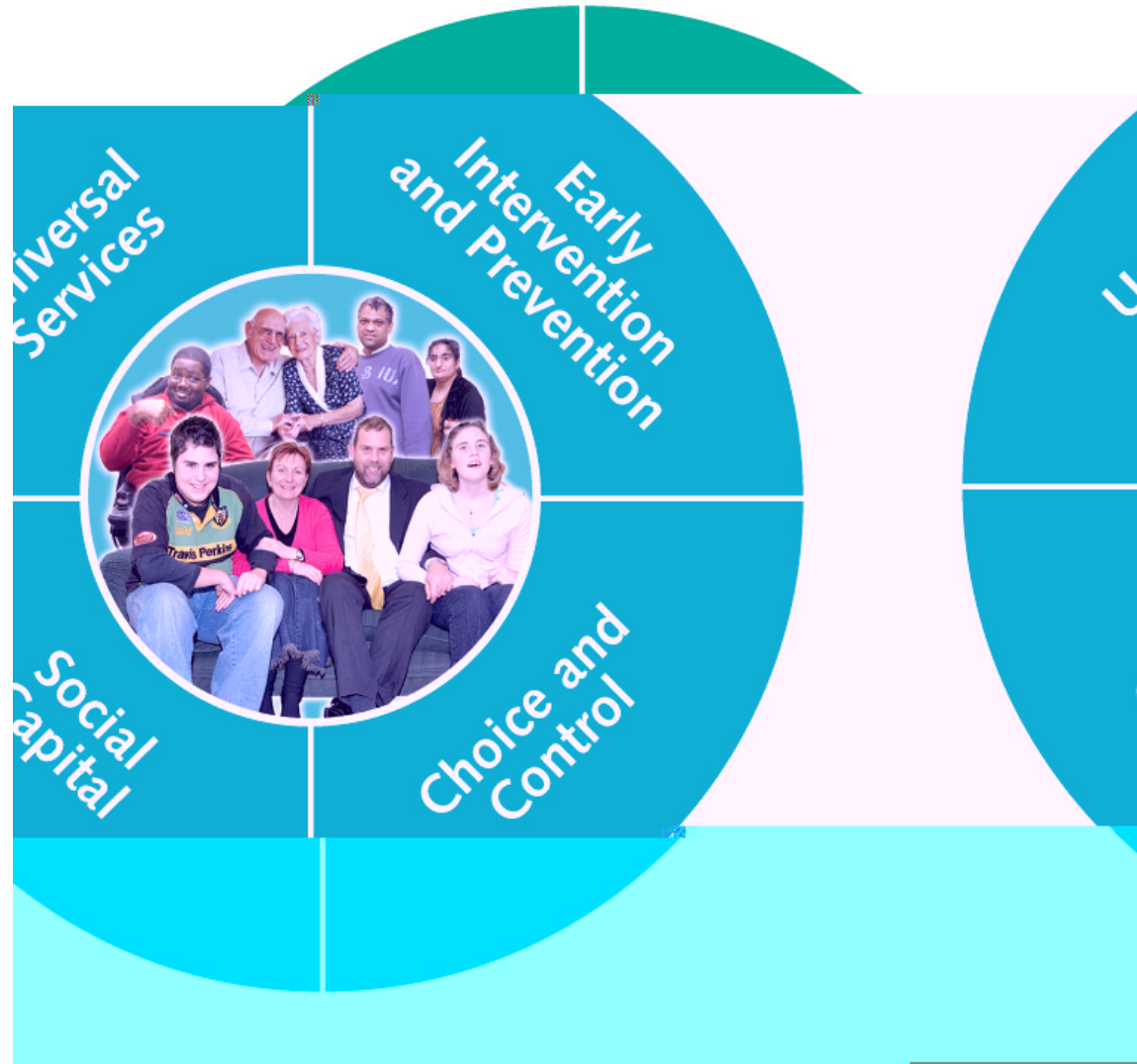
# Delivery – The What ?

- Putting People First
- Carers Strategy
- Dementia
- Valuing People Now
- New Horizons



# Putting **People First**

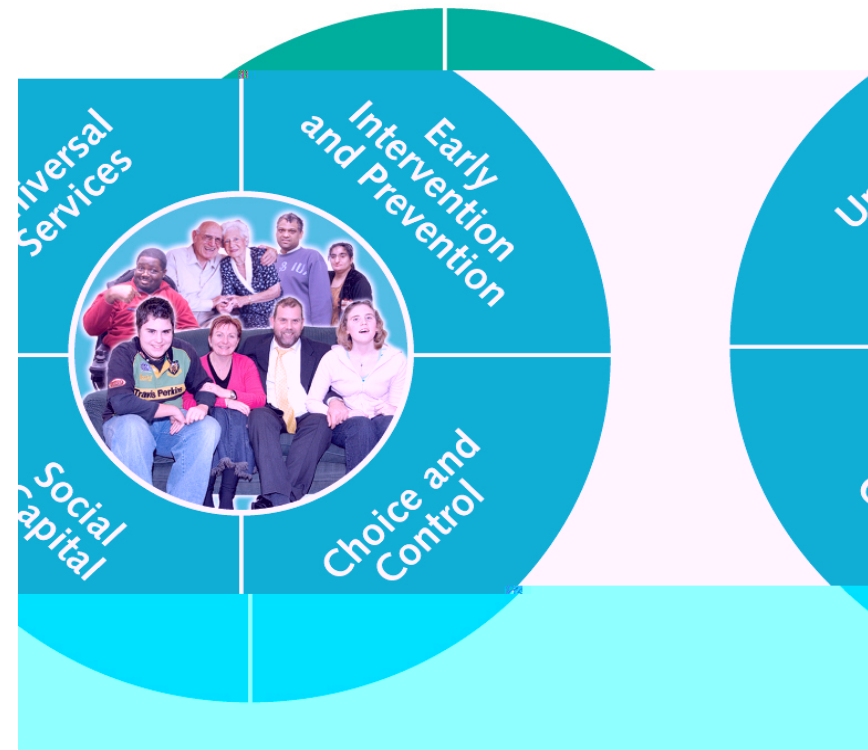
Transforming Adult Social Care



# Universal services

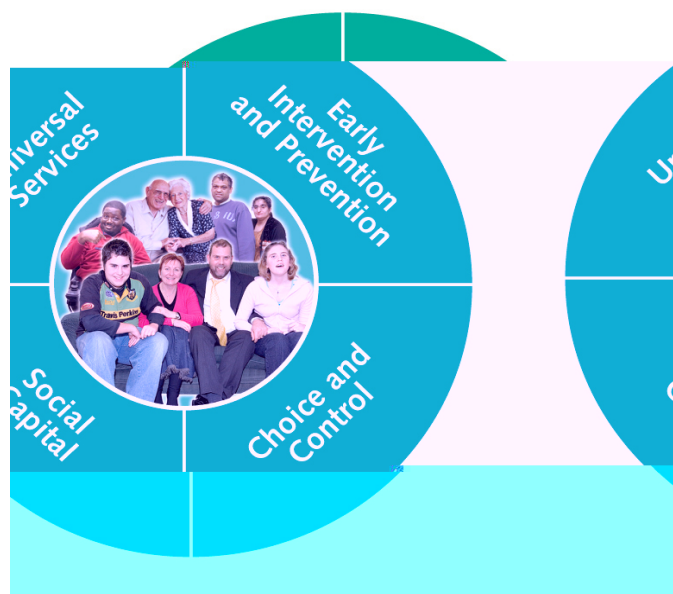
**General support and services available to everyone locally, including:**

- access to information, advice and support
- transport
- leisure
- education
- health
- housing
- community services eg libraries, adult education
- Street scene



# Early Intervention & Prevention

**Support available to assist people who may need a little more help, their carers and supporters at an early stage to stay independent for as long as possible, such as to:**

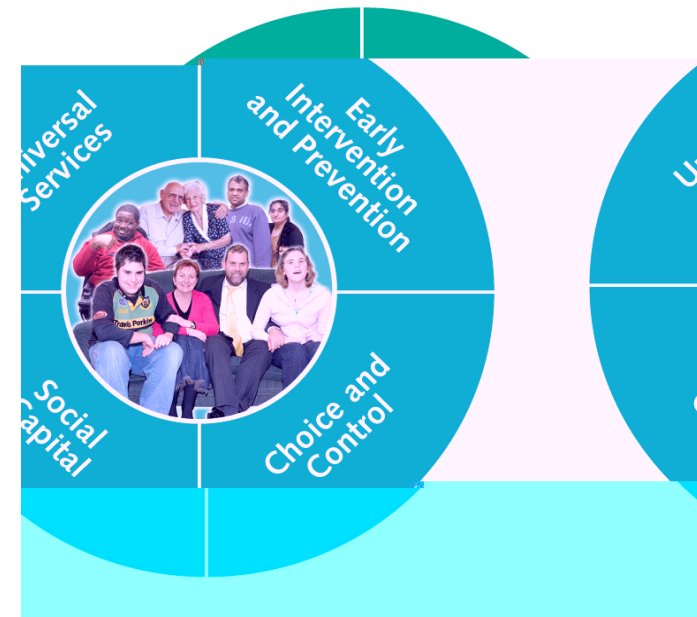


- recover from effects of illness
- safely maintain home and garden
- training to get a job
- return to work training after a break
- start taking some exercise

# Choice and Control

## Self directed support, e.g.

- services available to meet people's needs and those of their carers and families
- access to information and advice
- transparency of resources available
- individuals choose who provides that support and controls when and where the services are provided
- help to negotiate their support needs
- provide advocates to help people decide



# Self Directed Support

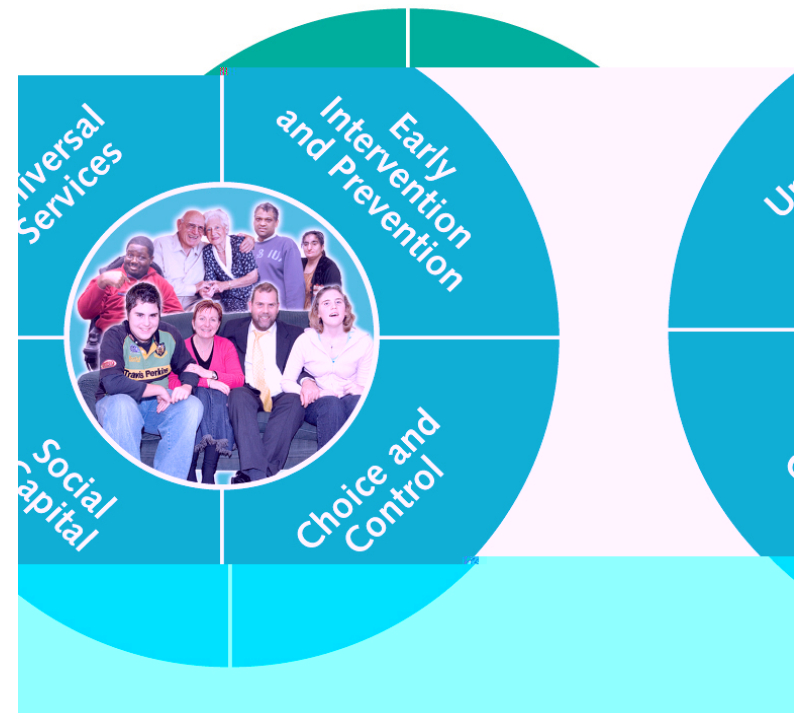


- Personalisation and self-directed support
- a common assessment framework for social care, including access to self-assessment when appropriate
- mainstreamed person centred planning and self-directed support
- personal budgets for all with increased uptake of direct payments
- systems which proportionately address risk whilst enabling maximum choice and control
- Resource Allocation Systems – want development by LAs together
- Guidance on Fairer Contribution – clarifying money that service users may be asked to contribute towards IB – from 0% - 100%.

# Social Capital

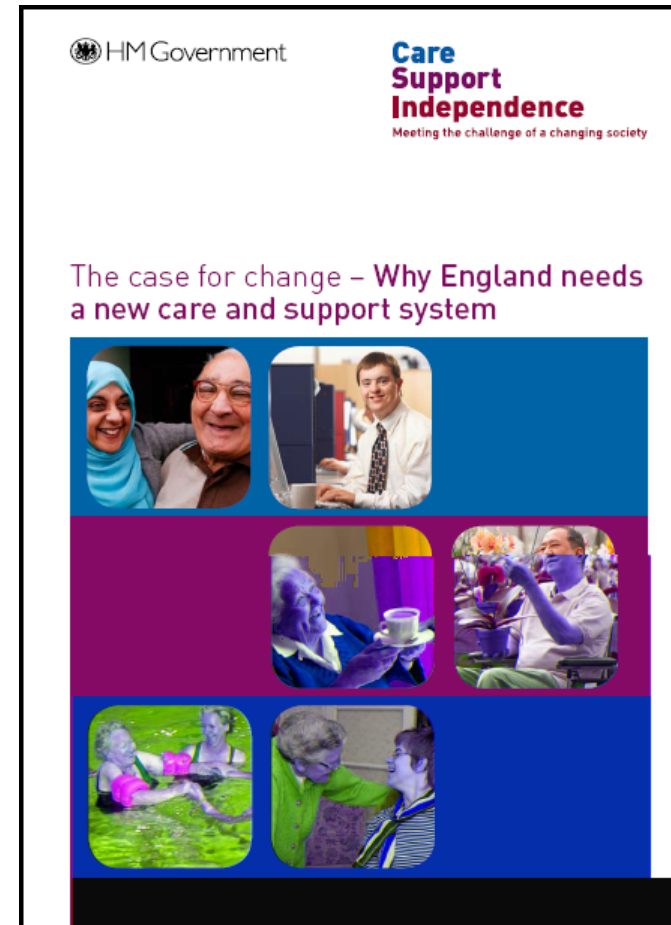
**How society works to make sure everyone has the opportunity to be part of a community, such as:**

- experience friendships and care that can come from families, friends and neighbours
- positive interaction
- participating in discussions about community life
- volunteering
- Community empowerment and user led organisations

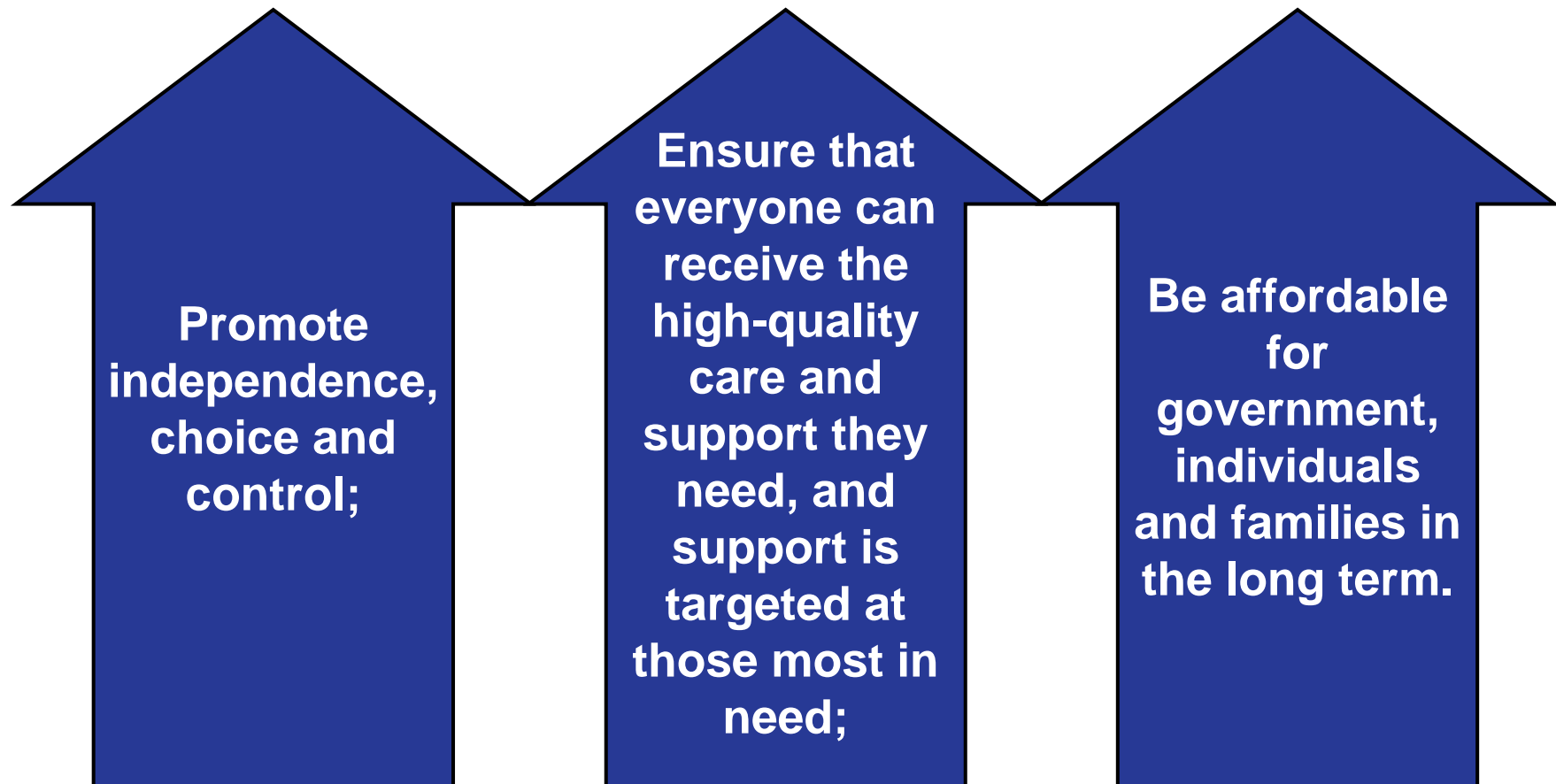


# The case for change

- The Government has committed to publish a Green Paper on the reform of care and support
- Engage with the public and stakeholders to debate this issue



## Three principles will underpin any new system



Our vision for the future of Care and Support is shaped by the needs of the people

**We want a society where**

**Everyone is respected and included as equal members of society**

**Everyone has the opportunity to fulfil their potential**

**Public services enable people to feel empowered and supported in meeting their aspirations**

**Everyone should be able to understand their role in terms of what they contribute to society and what they are entitled to from government**

# What is the paradigm?

- Social care allows people to participate on an equal basis to others
- Active citizenship, not passive recipients of welfare services
- A change in the nature of relationship between those supporting and those being supported
- Human Rights, Equality and Diversity are central

# What are the shifts?

- From clients to citizens
- From welfare to well being
- From expert to enabling
- From transactional change to transformational change
- From “freedom from” to “freedom to”
- From safety net to spring board

# Is this enough?

*“I don’t want a service, I want a life”*

- Evaluation of personalization demonstrated increased:
  - Control
  - Satisfaction
  - Well being

..... And for carers too!
- But for many the policy ambition is not met by the reality of delivery and experience

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Thank you

David Behan, Director General  
Social Care, Local Government and Care Partnerships