

UKHCA Annual England Conference



Thursday 16th September 2010

Chelsea Football Club (West Stand), Stamford Bridge, Fulham Road,
London, SW6 1HS

UKHCA's conferences are usually based on policy issues raised by government departments, regulators and advisory groups that may have an impact on domiciliary care and 2010 is no exception to this rule.

There are a number of policy issues currently affecting domiciliary care, and we have invited Cynthia Bower, Chief Executive of CQC to give our Keynote Address on the next steps in the new regulatory process.

Another issue concerning domiciliary care is how organisations can protect their income when moving into the personalisation arena, Partnership and Key Retirement Solutions have some answers to this question.

This leads onto Personalisation. For this presentation we are pleased to have Jeff Jerome, National Director for Social Care Transformation, Department of Health to give us an update on the Personalisation agenda and to review changing purchasing and commissioning patterns.

Having a trained workforce is an important aspect of any business. We are pleased to welcome Andy Tilden, Head of Standards and Qualifications at Skills for Care to give us an update on the Qualification and Credit Framework and to outline the main changes and requirements of the Common Induction Standards.

The afternoon session concentrates on more practical issues.

Brunel University is to share with us the results

of a recent survey carried out on detecting and preventing the financial abuse of older adults which will be of interest to domiciliary care providers.

Finally, Professor Margaret Holloway, Social Care Lead for the National End of Life Care Programme is to present a new Framework on End of Life Care written specifically for the social care workforce and includes the important role domiciliary care organisations have at the end of life.

Throughout the day there will be opportunities to ask the speakers questions and to network with other providers over refreshments and lunch.

New UKHCA Chief Executive Bridget Warr will be in attendance at the conference so that members, other delegates and speakers have the opportunity to meet her and talk to her about domiciliary care in England.

Anthony Collins Solicitors will be holding a free legal surgery on a first come, first served basis for delegates who have booked a place at this conference. The following times are available to book: 09.15 – 09.45; 11.15 – 11.45; 15.30 – 16.30.

To book your 20-30 minute free legal surgery slot, please contact Jane Taylor-Medhurst on 020 8288 1552 or via e-mail at jane.taylor-medhurst@ukhca.co.uk.

There is also an opportunity to view a pilot of our medication train the trainer pack as an e-learning tool for care workers.

Event prices

UKHCA Members: £120.00+VAT (£141.00 inc. VAT) Non-Members: £185+VAT (£217.38 inc. VAT)

In addition to our range of services, UKHCA's member organisations enjoy substantial discounts on conference fees and publications.

For more information visit: www.ukhca.co.uk/joining.aspx.

Aims of the day

The conference will focus on some of the key issues currently affecting domiciliary care.

Learning outcomes

At the end of the conference, delegates will be aware of some of the policy issues that are currently affecting domiciliary care and as a consequence, be aware of some of the changes that may need to be implemented within the organisation.

Programme

- 09.00 **Registration and Refreshments**
- 09.45 Welcome and Introduction: Chair—Mike Padgham, Chair, UKHCA
- 10.00 Keynote Address: Care Quality Commission: Next Steps
Cynthia Bower, Chief Executive, Care Quality Commission
- 10.45 Protecting your business income and your service users needs
Nye Jones and Dean Mirfin, Partnership and Key Retirement Solutions
- 11.15 **Refreshments**
- 11.45 Personalisation and changing purchasing and contracting patterns
Jeff Jerome, National Director for Social Care Transformation, Department of Health
- 12.15 Detecting and preventing financial abuse of older adults
Dr Priscilla Harries, Brunel University
- 12.45 Open Forum
- 13.00 **Lunch - a valuable networking opportunity**
- 14.00 Qualification and Credit Framework and the Common Induction Standards
Andy Tilden, Head of Standards and Qualifications, Skills for Care
- 14.30 Supporting People to Live and Die Well: A framework for social care at the end of life
Professor Margaret Holloway, Social Care Lead, National End of Life Care Programme
- 15.00 Open Forum
- 15.15 Summing up of the day
- 15.30 **Close of Conference and refreshments**

The programme may be subject to change without notification

Who should attend?

Managers of organisations providing domiciliary care from the private sector, voluntary sector and public sector.

Chair and members of social service committees.

Social service staff, including strategists and planners; care assessors and care managers; community care purchasers; housing associations that may provide care; sheltered housing/extra care managers.

UKHCA Resource Packs

Below are some of the training resources available from UKHCA. To view further resources please go to www.ukhca.co.uk/productlist.aspx.

Caring for People with Dementia: A Training Guide for Domiciliary Care Workers

This training guide has been written using the principles within the Skills for Care Knowledge Set for dementia. The training guide contains information about the different types of dementia and how people with dementia can be supported at home. The training guide can be used as a management resource, as a self-directed learning tool or as a framework for an in-house training course.

Included in the pack is a training guide, a set of acetates, exercises, competency tests and some aide memoirs designed for care workers to take home as a reference.

A4 File 138pp. £40 (UKHCA members) £95 (non-members)



Infection Control Train the Trainer Programme

This training programme has been written specifically for domiciliary care staff, using the principles within the Skills for Care Knowledge Set for infection control. The programme is designed to help organisations raise awareness of the causes of infection, how it spreads and what can be done to prevent or reduce infection. The training guide has been designed to help you run your own in-house infection control training programme.

Included in the pack is a training guide, a set of acetates, exercises and a list of resources.

A4 File 80pp. £28.75 (UKHCA members) £53.75 (non-members)

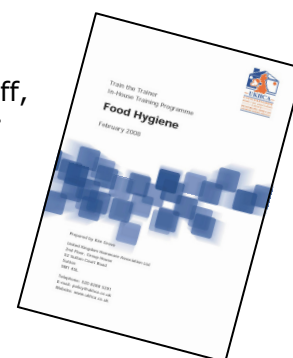


Food Hygiene Train the Trainer Programme

This training programme has been written specifically for domiciliary care staff, using the food hygiene principles within the Skills for Care Knowledge Set for nutrition and well-being. The pack allows staff to be trained in-house in good hygiene techniques during food preparation, storage and cooking.

Included in the pack is a training guide, a set of acetates, exercises, a set of basic food hygiene test papers and a list of resources.

A4 File 147pp. £40 (UKHCA members) £95 (non-members)



Nutrition Resource Guide and Training Programme

This resource pack and training programme has been written specifically for domiciliary care staff, using the principles within the Skills for Care Knowledge Set for nutrition and well-being. The pack allows staff to be trained in-house in the principles of nutrition, menu planning and food preparation.

Included in the pack is resource guide, a training programme, exercises and handouts.

A4 File 168pp. £37.50 (UKHCA members) £85.00 (non-members)

