

UKHCA's England Conference 2011

Wednesday 26th October

Birmingham - The Hilton Birmingham Metropole,
National Exhibition Centre, Birmingham, B40 1PP



UKHCA's 2011 Conference brings together an exciting programme covering the latest issues affecting homecare and workshops to help providers with practical issues facing their business. The day addresses 2 key issues:

In the morning, a keynote address from David Behan, Director General of Social Care, Department of Health on the Funding of Adult Social Care & Support followed by an introduction to the Government Engagement Exercise. This will be followed by panel discussions from key organisations that have a major interest in this area.

In the afternoon we will focus more closely on some of the challenges that face domiciliary care organisations and how these can be addressed.

This will start with a presentation from Peter Hay, President, Association Directors of Adult Social Services on the Think Local: Act Personal partnership about moving towards an outcomes approach to care.

This presentation will be followed by a breakout session. You may choose from:

Session 1 - Understanding TUPE:

Tendering exercises may mean inheriting a workforce from a competitor, or discovering that your workforce has a right to transfer to another provider under the TUPE regulations within a very short timescale. Attend this workshop to understand your rights and obligations to be fully prepared in advance.

Session 2 - Outcomes working:

What does this mean in practice for the homecare sector and how do you train your workforce to achieve effective outcomes for people who use homecare services.

Session 3 - Completing CQC's Provider Compliance Assessment Form (PCA's):

Hear directly from the Care Quality Commission exactly how to provide your inspector with the information they need to form an accurate assessment of your service.

Session 4 - Dementia Care:

Over one million people will have dementia by 2021 with twice as many likely to live at home than in the residential sector. Update your knowledge about meeting the needs of this rapidly growing service-user group.

Places at each session are on a first come, first served basis. Please indicate your preference on the booking form overleaf.

The conference will close with a final summing-up of the day and refreshments.

Join UKHCA staff the evening before for a free drinks reception, and join us for dinner for a special price of £22.50 +VAT.

Event Prices

UKHCA Members:

£100.00+VAT (£120.00 inc. VAT)

Non-Members:

£190+VAT (£228.00 inc. VAT)

Secure your place now as we will be launching exciting new membership benefits and initiatives.

✉ UKHCA, Group House, 52 Sutton Court Road, Sutton, SM1 4SL. Registered in England No. 3083104

☎ 020 8288 1552 | ✉ conferences@ukhca.co.uk | 🌐 www.ukhca.co.uk

Aims of the Day

The Conference will focus on some key issues currently affecting domiciliary care.

Learning outcomes

At the end of the conference, delegates will be aware of key issues that are currently affecting domiciliary care and as a consequence, be aware of some of the changes that may need to be implemented within the organisation.

Programme

Morning theme: The future funding of domiciliary care

09.00 Registration and Refreshments

09.45 Welcome – Bridget Warr, CEO UKHCA – Conference Chair

09.50 Introduction: Mike Padgham, Chair, UKHCA

10.00 Keynote Address: The Future Funding of Adult Social Care and Support
David Behan, Director General of Social Care, Department of Health

10.30 Government Engagement Exercise
William Vineall, Deputy Director Social Care Policy, Department of Health

10.45 Panel and audience discussion: The Future Funding of Adult Social Care and Support
Panel: Mike Padgham, Chair, UKHCA; David Behan, Director General of Social Care, Department of Health; William Vineall, Deputy Director Social Care Policy, Department of Health

11.30 Refreshments

12.00 Continuing the panel and audience discussion: The Future Funding of Adult Social Care and Support
Panel: Mike Padgham, Chair, UKHCA; Lucianne Sawyer, President, UKHCA; Nick Kirwan, Assistant Director Health and Protection, Association of British Insurers; Roger Turner, Chairperson, Coalition for Better Care;

13.00 Lunch - a valuable networking opportunity

Afternoon theme: Embracing new challenges in domiciliary care

14.00 Think Local: Act Personal: Working with Local Authorities to achieve excellence
Peter Hay, President, Association Directors of Adult Social Services

14.30 Group Sessions - Choose one session. See front page for details

Session 1: Understanding TUPE

Session 2: Outcomes Working

Session 3: Completing CQC's Provider Compliance Assessment Form (PCA's)

Session 4: Dementia Care

15.15 Summing up of the day

15.30 Close of Conference and refreshments

The programme may be subject to change without notification.

Who should attend?

Managers of organisations providing domiciliary care from the private sector, voluntary sector and public sector, Chair and members of social service committees, Social service staff, including strategists and planners; care assessors and care managers; sheltered housing/extra care managers.

Terms and conditions

1. Full details of conference venues and maps will be sent with confirmation of your place.
2. Substitute delegates are acceptable at any time and notification of substitution should be e-mailed to conferences@ukhca.co.uk.
3. Cancellations **must** be sent in writing and will incur an administration fee of 20% + VAT. Cancellations can only be accepted if received at least **seven calendar days** before the event.
4. In the event of cancellation of the conference by the organisers, liability will be restricted to the refund of fees paid.
5. Any overnight accommodation is the responsibility of the delegate.
6. Attendance at our events entitles delegates to an extensive range of teaching materials that remain the intellectual property of UKHCA. By completing this form you agree to course materials being used solely by the organisation named above. Course materials may not be photocopied or reproduced in any other format without the written permission of UKHCA.
7. To secure your place: We must receive a completed booking form with payment. Cheques should be made payable to UKHCA or to pay by credit card please phone 020 8288 1552 (a 3.5% commission charge will be payable). A VAT invoice will be sent by return.

Return this booking form to:

Jane Taylor-Medhurst
UKHCA, Group House, 52 Sutton Court Road, Sutton, SM1 4SL.

Telephone: 020 8288 1552.

E-mail: conferences@ukhca.co.uk.

UKHCA Resource Packs

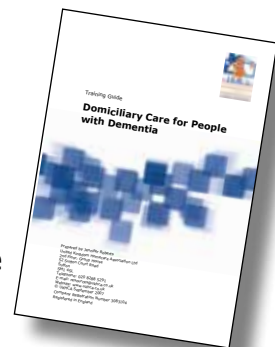
Below are some of the training resources available from UKHCA. To view further resources please go to: www.ukhca.co.uk/productlist.aspx

Caring for People with Dementia: A Training Guide for Domiciliary Care Workers

This training guide has been written using the principles within Skills for Care Knowledge Set for dementia. The training guide contains information about the different types of dementia and how people with dementia can be supported at home. The training guide can be used as a management resource, as a self-directed learning tool or as a framework for an in-house training course.

Included in the pack is a training guide, a set of acetates, exercises, competency tests and some aide memoirs designed for care workers to take home as a reference.

A4 File 138pp. £40.00 (UKHCA members) £95.00 (non-members)



Infection Control Train the Trainer Programme

This training programme has been written specifically for domiciliary care staff, using the principles within the Skills for Care Knowledge Set for infection control. The programme is designed to help organisations raise awareness of infection, how it spreads and what can be done to prevent or reduce infection. The training guide has been designed to help you run your own in-house infection control training programme.

Included in the pack is a training guide, a set of acetates, exercises and a list of resources.

A4 File 80pp. £28.75 (UKHCA members) £53.75 (non-members)

