



Get the most from your UKHCA Membership

Please keep safe for
future reference

UKHCA Helpline

UKHCA's telephone Helpline is the first port of call for our members looking for advice and guidance on homecare practice, regulation, employment and legal advice.

Staffed by UKHCA's Policy and Communication team, the Helpline can also put member organisations in touch with recommended solicitors, Anthony Collins, and legal advisors, First Assist.

UKHCA Helpline

Monday-Friday, 09:00-17:00 hrs
020 8288 5291
helpline@ukhca.co.uk

Conferences & Workshops

All UKHCA's events are designed specifically for the homecare sector. UKHCA members receive up to a 40% discount on the full price of events. The complete programme can be found at www.ukhca.co.uk/conferences.aspx and events run throughout the UK.

UKHCA Conference Team

020 8288 1552
conferences@ukhca.co.uk

Insurance

Bluefin Insurance Services Ltd is the only insurance broker recommended by UKHCA.

UKHCA's Castlebank Care insurance policy covers as standard: employers' and public liability cover including malpractice and abuse; professional indemnity insurance and legal expenses for employment pursuits. A range of additional optional cover is available.

Bluefin Insurance Services

01372 363030
castlebank.care@bluefingroup.co.uk
bluefingroup.co.uk

Advertising

Get listed under UKHCA's advert in your local business directories:

- Yellow Pages
- Thompson Local

Yellow Pages

01753 507830

Thompson Directory

01252 516111

UKHCA Subscriptions

Spread the cost of your next UKHCA membership subscription on a monthly Payment plan from our partners, Premium Credit, or take advantage of our annual Direct Debit plan.

UKHCA Membership Team

020 8288 5291

Publications

Policy & Communication Team

020 8288 5291

UKHCA produces a wide range of materials and policy guidance. Many are available as commercially printed versions and free downloads from the UKHCA website.

Get our latest publications order form from www.ukhca.co.uk/members/downloads.aspx?download=32.

Criminal Record Disclosures

UKHCA Disclosure Service

020 8288 1572

020 8288 1573

disclosure@ukhca.co.uk

Minimise administration and delays in obtaining your criminal record checks. UKHCA's Disclosure Service is a registered umbrella body with the Criminal Records Bureau (CRB), Access NI and the Scottish Criminal Records Office (SCRO). Discounted charges for UKHCA members. More information from www.ukhca.co.uk/disclosure.aspx.

Information

Policy & Communication Team

020 8288 5291

helpline@ukhca.co.uk

UKHCA provides members with regular information on sector related issues via our frequent email alerts and our bi-monthly magazine - Homecarer. Regular features include National Reports and news on Disclosure Services, membership and training.

More information on Homecarer from www.ukhca.co.uk/homecarer.aspx.

Client Referrals

UKHCA Membership Team

020 8288 1552

membership@ukhca.co.uk

UKHCA receives hundreds of enquiries each week from members of the public looking for reputable homecare providers. All UKHCA members receive a free listing on our searchable website at www.ukhca.co.uk/findcare and the information we send callers by post. Make sure your membership details are always up-to-date.

UKHCA Logo

UKHCA Web Team

020 8288 5296

webmaster@ukhca.co.uk

The UKHCA logo is widely recognised as the kitemark of quality services. Our member organisations can use our logo on their business stationery and websites. Full usage instructions and links to high-resolution images are available from www.ukhca.co.uk/members/logouse.aspx.

Benefits of UKHCA Membership

- **Sector Representation** with government and policymakers.
- **Telephone helpline** for legal, HR and Practice-based advice.
- **E-mail alerts** with breaking news from the social care sector.
- **Policy guidance and fact sheets.**
- **Homecarer magazine**, published 6 times a year.
- **Regulatory Resources** area of UKHCA website.
- **Conferences and workshops** run throughout the UK.
- **Client leads** from UKHCA website and helpline.
- **UKHCA Disclosure Service** registered with CRB, Access NI and SCRO.
- **Recognition of quality** throughout the social care sector.
- **Position Statements** for concise, single-issue analysis in the sector.
- **Members-only area** of UKHCA website.
- **UKHCA logo** with for use on your stationery and websites.
- **UKHCA Code of Practice** to show commitment to excellence.
- **Discount on insurance premiums** from UKHCA's recommended insurer.
- **Choosing Care In Your Home** leaflet for prospective service users.
- **Monthly payment plan** for membership subscriptions.
- **Car window stickers** for care workers' vehicles.
- **Home Care Workers' Handbook** for care worker training.

Not a UKHCA Member yet?

Over 1,800 homecare providers already enjoy these benefits.
Get a UKHCA application form by visiting
www.ukhca.co.uk/howtojoin.aspx, or by calling 020 8288 5291.



INVESTORS IN PEOPLE

United Kingdom Homecare Association Ltd

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☎ 020 8288 5291

✉ enquiries@ukhca.co.uk

🌐 www.ukhca.co.uk

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