

UKHCA Annual Northern Ireland Conference



Tuesday 28th September 2010

Wellington Park Hotel, 21 Malone Road, Belfast, BT9 6RU

UKHCA's conferences are usually based on policy issues raised by government departments, regulators and advisory groups that may have an impact on domiciliary care, and 2010 is no exception to this rule.

There are a number of policy issues currently affecting domiciliary care and we are delighted that Dame Joan Harbison has agreed to open our conference with a Keynote Address on the issues and challenges facing older people when requiring and receiving home care services.

Another area concerning domiciliary care is the Regulation and Quality Improvement Authority inspections. We are pleased that Dermot Parsons can join us again to give us an update on the year's inspections and to outline any improvements that domiciliary care organisations can make to their practice.

Accurate information is key when deciding how to measure and fund domiciliary care. The Community Information Board have been looking at the gaps in information from domiciliary care organisations and how this can be addressed in the future. We are pleased to have Nicola Fisher, Principal Statistician with the Community Information Branch to present some of the key findings from their recent domiciliary care surveys.

The Social Care Institute for Excellence (SCIE) has a new Northern Ireland Practice

Manager, Dr Shirley Ewart-Boyle who has agreed to give a presentation about the dissemination of SCIE's good practice material that would be of interest to domiciliary care organisations.

Changes to the NVQ qualifications will come into force in 2010. The new Qualification and Credit Framework (QCF) is moving towards these changes rapidly. We are pleased that Janis Blackburn, Head of Standards and Qualifications at Skills for Care & Development is joining us to talk about QCF and the implications and changes that will take place within the domiciliary care field in Northern Ireland.

Any news about the registration of domiciliary care workers is welcome and we are delighted to have Brendan Johnson, Chief Executive of the Northern Ireland Social Care Council to give us an update on where we are with registration and an overview of their current work.

Throughout the day there will be opportunities to ask the speakers questions and to network with other providers over refreshments and lunch.

New UKHCA Chief Executive Bridget Warr will be in attendance at the conference so that members, other delegates and speakers have the opportunity to meet her and talk to her about domiciliary care in Northern Ireland.

Event prices

UKHCA Members: £85+VAT (£99.88 inc. VAT) Non-Members: £140+VAT (£164.50 inc. VAT)

In addition to our range of services, UKHCA's member organisations enjoy substantial discounts on conference fees and publications. For more information visit: www.ukhca.co.uk/joining.aspx.

Aims of the day

The conference will focus on some of the key issues currently affecting domiciliary care.

Learning outcomes

At the end of the conference, delegates will be aware of some of the policy issues that are currently affecting domiciliary care and as a consequence, be aware of some of the changes that may need to be implemented within the organisation.

Programme

- 09.00 **Registration and refreshments**
- 09.45 Welcome and introduction: Chair—Bridget Warr, Chief Executive, UKHCA
- 10.00 Keynote address – The issues and challenges facing older people when requiring and receiving home care services
Dame Joan Harbison, Older People’s Advocate
- 10.30 Key messages from Regulation and Quality Improvement Authority inspections
Dermot Parsons, Head of Agencies and Estates Regulation, Regulation and Quality Improvement Authority (RQIA)
- 11.00 Open Forum
- 11.15 **Refreshments**
- 11.45 Key findings from the recent Domiciliary Care Surveys
Nicola Fisher, Principal Statistician, Community Information Branch
- 12.15 Dissemination of good practice information
Dr Shirley Ewart-Boyle, Practice Manager for Northern Ireland, Social Care Institute for Excellence (SCIE)
- 12.45 Open Forum
- 13.00 **Lunch - a valuable networking opportunity**
- 14.00 Qualification and Credit Framework
Janis Blackburn, Head of Standards and Qualifications, Skills for Care & Development
- 14.30 Northern Ireland Social Care Council registration update and overview
Brendan Johnson, Chief Executive, Northern Ireland Social Care Council (NISCC)
- 15.15 Summing up
- 15.30 **Close of conference and refreshments**

The programme may be subject to change without notification

Who should attend?

Managers from organisations providing domiciliary care from the private sector, voluntary sector and public sector.

Chair and members of social service committees.

Social Service staff, including strategists and planners; care assessors and care managers; community care purchasers; housing associations that may provide care; sheltered housing/extra

UKHCA Resource Packs

Below are some of the training resources available from UKHCA. To view further resources please go to www.ukhca.co.uk/productlist.aspx.

Caring for People with Dementia: A Training Guide for Domiciliary Care Workers

This training guide has been written using the principles within the Skills for Care Knowledge Set for dementia. The training guide contains information about the different types of dementia and how people with dementia can be supported at home. The training guide can be used as a management resource, as a self-directed learning tool or as a framework for an in-house training course.

Included in the pack is a training guide, a set of acetates, exercises, competency tests and some aide memoirs designed for care workers to take home as a reference.

A4 File 138pp. £40 (UKHCA members) £95 (non-members)

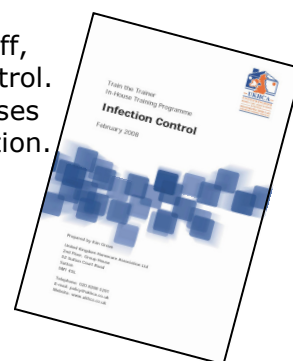


Infection Control Train the Trainer Programme

This training programme has been written specifically for domiciliary care staff, using the principles within the Skills for Care Knowledge Set for infection control. The programme is designed to help organisations raise awareness of the causes of infection, how it spreads and what can be done to prevent or reduce infection. The training guide has been designed to help you run your own in-house infection control training programme.

Included in the pack is a training guide, a set of acetates, exercises and a list of resources.

A4 File 80pp. £28.75 (UKHCA members) £53.75 (non-members)



Food Hygiene Train the Trainer Programme

This training programme has been written specifically for domiciliary care staff, using the food hygiene principles within the Skills for Care Knowledge Set for nutrition and well-being. The pack allows staff to be trained in-house in good hygiene techniques during food preparation, storage and cooking.

Included in the pack is a training guide, a set of acetates, exercises, a set of basic food hygiene test papers and a list of resources.

A4 File 147pp. £40 (UKHCA members) £95 (non-members)



Nutrition Resource Guide and Training Programme

This resource pack and training programme has been written specifically for domiciliary care staff, using the principles within the Skills for Care Knowledge Set for nutrition and well-being. The pack allows staff to be trained in-house in the principles of nutrition, menu planning and food preparation.

Included in the pack is resource guide, a training programme, exercises and handouts.

A4 File 168pp. £37.50 (UKHCA members) £85.00 (non-members)

